

Getting Started

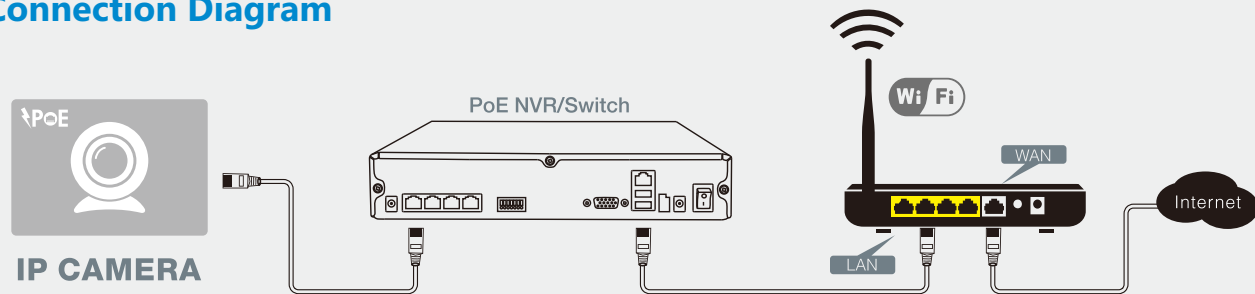
Connection Steps

1. Connect the IP Camera to the PoE port in PoE NVR/Switch using a network cable.
2. Connect the power adapter to the PoE NVR/Switch. Then connect its Net port to a LAN port in the router using a network cable.
3. Connect the WAN port in your router to Internet, an indicator light will show when the camera has power and Internet access.

Note

1. Please make sure that the router's DHCP and UPNP are enabled before connecting the camera. You can refer to the router user manual or consult the router manufacturer for relevant settings.

Connection Diagram



Setting up for Remote Viewing

You are now ready to setup remote viewing for surveillance from any location! Before proceeding, you will need a mobile device with iOS v6 (and up) and a valid iTunes account, or Android v2.3 and up.

To complete setup, you will need to:

- 1 Connect your mobile device to the same wireless network as your camera.
- 2 Download and open the Zsight app on your mobile device.

Live view through the following channels:



Android/iOS Scan the QR code below or find the mobile app in the Google play store or Apple App store.



Download >>



- 3 Open the Add Device menu, select the "Scan QR Code" option and scan the QR code found on the outer casing of your device. Once successfully completed, your system will be configured for remote viewing!

Note: Once you've added the device, it will be registered with your account and others cannot add it until you delete it from your device list.



Technical Support

Follow the steps below to troubleshoot common issues.

- 1 Unable to access IP Camera by 3G or Internet.

Ensure router's hotspot is turned on.

Ensure [UPNP] is enabled on the router.

- 2 Unable to access Internet after your device was successfully set-up.

Unplug the power of camera, wait 10 seconds then power the device on again.

The Wi-Fi function will restart.



Contact us

Tel

001-866-551-6881

FREE

If you ever have any problems setting up or using this product, call the TOLL-FREE number above for additional assistance.

Technical Support

Telephone Service Hours: Mon-Fri 8:00am-8:00pm CST

Please go to www.zmodo.com/support-software/ to download the installation software and user manual.